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January 7, 2002

Ms. Renata Hesse
Trial Attorney
Antitrust Division
Department of Justice
601 D Street NW, Suite 1200
Washington, D.C. 20530

Dear Ms. Hesse,

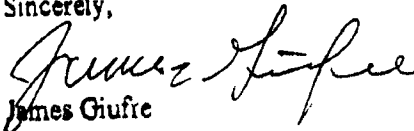
As the Plant Manager for Country Best, located in Syracuse, NY, I am writing to you in regards to *U.S. vs. Microsoft*. I'd like to take a moment of your time to tell you why I am in favor of the settlement of this case.

Currently, the technical operation of Country Best depends on the latest technology, much of which has been developed by Microsoft. We depend on the software we use to handle the critical coordination of produce shipments from all areas of the nation, in and out of our facility. Not only are Microsoft's products vital to our business, but the continued innovation of these products is essential to our company, as well.

I encourage Judge Kollar Kotelly to consider the national economic climate of the United States and the negative impact that allowing further litigation against Microsoft will have. The settlement of this case will by far be in the best interest of all businesses throughout New York State.

Thank you for your time.

Sincerely,


James Giufre
Plant Manager
Country Best